

Ecosystem of Care Tools



March 11, 2026
Open Door Webinar



breaking
barriers
THE POWER OF ONE

Welcome



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CCEE Strategist

- Recording & slides will be posted on CCEE's website
- Slides will be linked in the chat
- **Questions:** Please use the Q&A feature to type your questions

Agenda

- Welcome and Introductions
- Origin Story
- Diving Into the Toolkit
- Coherence in the System



Presenters



Amanda Dickey

Executive Director,
Complete Consulting California



Elizabeth Estes

Founder & Director,
Breaking Barriers



Kristin Wright

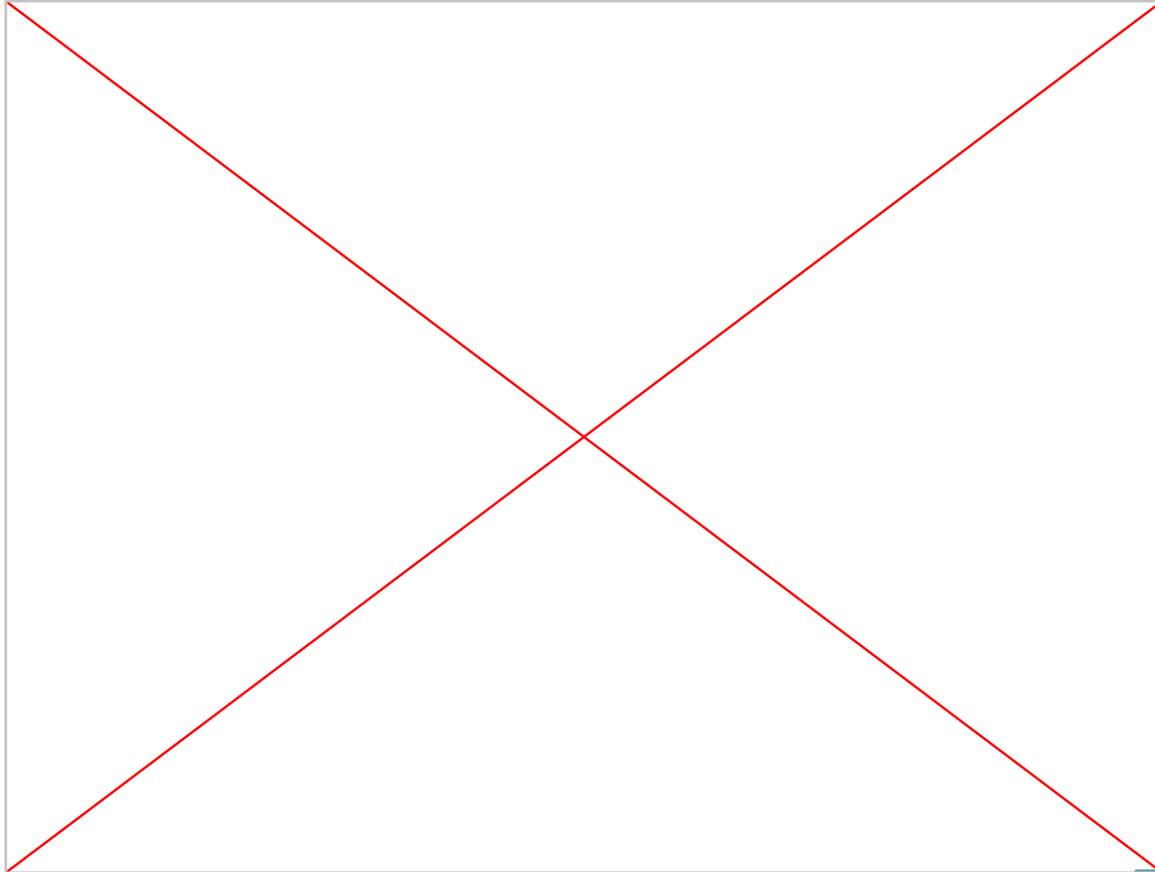
Executive Director,
Inclusive Practices and Support
Services, SCOE

What is an ecosystem of care?

What is an ecosystem of care

An Ecosystem of Care (ESOC) exists when local agencies, communities, and providers work together to improve access to services, experiences, resources, and outcomes for children, youth, and families.

- Interagency workgroups, e.g. Interagency Leadership Team (ILT), Local Childcare Planning Council
- Integrated systems of care, e.g. AB 2083 workgroups, Interagency Placement Committee
- Coordinating councils, e.g. Juvenile Justice Coordinating Council, System of Care Coordinating Council, Executive Advisory Committee (EAC)
- Any space where multiple local agencies are collaborating or sharing information



Who is the Toolkit for?

- Groups, committees, or councils made up of representatives from more than one local agency
- Any integrated or interagency workgroup
- Applicable to any subject matter, topic, or issue

How can the Toolkit be used?

To help interagency groups:

- Establish effective organizational structures
- Decide what agencies need to be included in the group
- Create common understandings and identify shared interests
- Learn about each others' roles and limitations
- Define shared goals for the interagency group
- Identify the specific actions that they will take to actualize their shared goals
- Create a multi-year plan to achieve their goals
- Determine the metrics they will use to measure success

What is the Toolkit and what is it not?

What the Toolkit is:

- Interactive w/ intuitive navigation
- Resource heavy
- “Choose your own adventure”
- Pragmatic and practical
- How to build an ecosystem of care
- For agencies and system leaders

What the Toolkit is not:

- Printable PDF
- Narrative or text heavy
- Linear
- Academic and theoretical
- Why build an ecosystem of care
- For families and youth

Intersection with the Ecosystem of Care Implementation Guide

The Toolkit and the Guide are aligned in purpose, but offer different tools. We encourage attendees to [check out the Guide](#) which covers additional topics not included in the Toolkit, including:

- The Why of Ecosystem Building
- Chart of grants and funding that can be utilized by ESOCs
- Technical guidance on integrated financing models that align with governmental accounting standards
- Summary of various legal structures for ESOCs
- Detailed explanations of why various resources in the Toolkit should be utilized
- Detailed definitions of collective impact and other ESOC frameworks, codesigned ecosystems,
- Guidance on building an ESC workforce to support all tiers of service
- Charts outlining a universal array of services for various local agencies
- Information sharing practices and examples
- Sustainability practices

<https://bit.ly/4bzAexz>

The screenshot shows a web browser displaying the ccee website. The header includes the ccee logo and the tagline "California Collaborative for Educational Excellence". Navigation links for "ABOUT", "START", "TOOLS", and "HOW TO" are visible. The main content area features the "Ecosystem of Care ToolKit" logo and a video player. The video player shows a group of four people (three women and one child) interacting in a classroom setting. The video title is "Introduction: Defining & Understanding Ecosystem of Care" and it is marked as "STEP 00".

What tools does the Toolkit offer?

- **Logistical**
 - Workgroup guides and suggested roles
 - Timelines and suggested meeting topics and schedules
 - Meeting guides and example activities to build shared understanding
- **Practical**
 - Step-by-step guides for defining shared goals, identifying metrics to measure goals, and determining each agencies' actions
 - Charts and resources to increase shared understanding, e.g. agency roles and responsibilities, programs and services that youth are entitled to, and existing interagency workgroups/committees
- **Pragmatic**
 - Example MOUs and policies
 - Example consent and privacy forms

Tools and Resources



Resource Box

Activities to Establish Shared Understandings



Tool Box

Brainstorming Discussion Guide:
Turning Goals into Action



Resource Box

Chart of Child & Family Serving
Agencies



Resource Box

Completed Tool – Brainstorming
Discussion Guide: Turning Goals into
Action



Resource Box

Completed Tool – Setting Concrete
Goals and Measuring Success



Resource Box

Completed Tool – Spreadsheet of
Goals and Proposed Actions

Central Valley Leadership Council

Strengths

- Formalized leadership and implementation teams
- Leadership team: engaged and motivated, long-term relationships, all the right agencies present
- Implementation team: 300+ agencies and organization. Various related topic-specific initiatives
- Broadly defined mission of improving the educational and economic outcomes of children
- Broadly defined goals, eg increase 3rd grade reading and math proficiency, decrease % of premature babies

Gaps

- Vertical integration of leadership and implementation teams, related topic-specific initiatives
 - Communication/awareness
 - Direction
- Shared understanding of agencies' individual responsibilities, programs
- Mission/vision focus supported by data/evidence of need
- Defined subgoals and specific actions, eg increase % of children in 1st grade completing eye exams
- Defined long and short-term metrics for measuring goals and a process for monitoring progress

Central Valley Leadership Council

- Vertical integration of leadership and implementation teams, related topic-specific initiatives
 - [Chart of Roles and Responsibilities](#)
 - [Checklist for Building ESC workgroups](#) (define process for two-way communication, input, and direction)
- Shared understanding of agencies' individual responsibilities, programs
 - [Chart of Benefits/Entitlements](#)
 - [Activities to Establish Shared Understanding](#)
- Mission/vision focus supported by data/evidence of need
 - [Tool: Using Data to Define Community Need](#)
- Defined subgoals and metrics for monitoring progress
 - [Examples of Goals and Metrics](#)
 - [Tool: Setting Concrete Goals and Measuring Success](#)
 - [Chart of Existing Data and Needs Assessments](#)
- Defined actions and responsibilities
 - [Tool: Turning Goals into Actions](#)

Capitol Region Collective Impact Effort

Strengths

- Professional landscape analysis incld. needs assessment, asset map, quantitative data
- Extensive input from families, youth, and community partners, qualitative data
- Clear central mission/vision
- Defined community needs and goals supported by strong frameworks, equity focus
- Broadly defined actions linked to goals

Gaps

- Leadership cohesion, trust
 - Cooper-tition b/w agencies
- Education-heavy, other agencies lacking
- Infrastructure, workgroups
- Interagency buy-in
- Co-created mission/vision
- Shared understanding of agencies' individual responsibilities, programs
- Specific actions linked to goals, ownership of agencies

Capitol Region Collective Impact Effort

- Leadership cohesion/trust
 - [Chapter 1](#) & [Tool: Creating the Conditions for Interagency Collaboration](#)
- Education-heavy, other agencies lacking
 - [Checklist for Building ESC workgroups](#) (who to include based on scope)
- Shared understanding of agencies' individual responsibilities, programs
 - [Chart of Child & Family Serving Agencies](#); [Chart of Benefits/Entitlements](#)
- Inter-agency buy-in
 - [Chapter 1](#) & [Activities to Establish Shared Understanding](#)
 - [Motivator matrix](#)
- Infrastructure/workgroups
 - [Chapter 2](#) & [Chart of Team Roles and Responsibilities](#)
- Co-created mission/vision
 - [Tool: Setting Goals and Measuring Success](#) (multi-agency participation in this process using the professional landscape analysis)
- Specific actions linked to goals, ownership of agencies
 - [Tool: Turning Goals into Actions](#)
 - [Tool: Creating a Workplan for the ESC](#)

Questions



Upcoming Webinar

All sessions: 10:30–12:00 p.m.

March 17, 2026

Developing Shared Goals, Centering Youth and Families

April 14, 2026

Creating Universal Services with Coordinated Workforce

May 2026 (To Be Determined)

Sharing Resources Among Agencies

Registration

<http://sbcss.k12oms.org/1517-275795>

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CCEE
California Collaborative
for Educational Excellence

Presented in Partnership with:



Thank You

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Please take a few minutes to fill out our Zoom feedback survey.